

Protect Yourself From Fraud and Scams That Appear To Be From UPS

Recognize and Report Fraud

- ▶ **Slow Down** - Scammers rely on urgency to create panic. Be cautious of anything that implies you must act immediately. Take the time to review the message, then review it again.
- ▶ **Don't Click — Check the Link** - Legitimate UPS links will start with "https://www.ups.com", "https://billing.ups.com", "https://go.ups.com" or "http://links4.upsemail.com".
- ▶ **Check the Details** - Are there spelling or grammar errors? Generic greetings, like "Sir or Madame?" Fraudsters will frequently use small typos to trick you into clicking on the link.
- ▶ **Report It** - Report it to the [Federal Trade Commission](https://www.ftc.gov/).
- ▶ **Delete and Block It** - So you don't accidentally interact with it later.
- ▶ **If It Seems Too Good to be True...** then it probably is. Scammers may sell fake labels at deep discounts.



What Messages Are From UPS?

Phone Calls Will Come From: 1-833-242-1931

Texts Will Come From: 94601, 69877 or 48515

Emails Will Come From:

accountconfirm@ups.com, mcinfo@ups.com, pkginfo@ups.com, customer-notifications@ups.com, auto-notify@ups.com, emailinfo@ups.com, invoice-notification@ups.com, donotreply@ups.com, ups@emails.ups.com, ups@upsemail.com UPSAdministrationSupport@ups.com, or no.reply@upsbilling.ups.com

To find out more from UPS about how to protect yourself from fraud, visit:

www.ups.com/us/en/support/shipping-support/legal-terms-conditions/fight-fraud.page

Reminder: UPS ID Check Requirements

What are the identification requirements for picking up a package from a UPS Access Point location?

One of the following identification requirements must be met when you pick up your package at a UPS Access Point™ location:

- **Option 1:** Present a government-issued photo ID where the last name and full address (including the suite or apartment number, if applicable) on the ID match the last name and full address on the package.
- **Option 2:** Present a government-issued photo ID where the last name matches the last name on the package. If the address on the ID doesn't match the address on the package, please bring proof of residency that matches the address on the package—for example, a current utility bill.
- **Option 3:** Present a government-issued photo ID where the full address or name on the ID matches the full address or name on the package. If the last name or full address doesn't match, you will need to provide the package tracking number to the UPS Access Point representative.
- **Option 4:** Present a government-issued photo ID and your shipper-provided package release code (if required).*

What are the ID requirements for tendering a shipment to UPS?

Consumers who originate and tender a shipment to any retail shipping location are required to show a government-issued photo ID as a form of identification. The photo must match the person tendering the shipment.

This procedure includes all retail shipping locations worldwide, including authorized shipping outlets, alliance and MBE locations, plus The UPS Store® franchisees.

Customers who have already prepared a shipping label—for example, through their business or personal UPS account—are not currently required to present an ID.

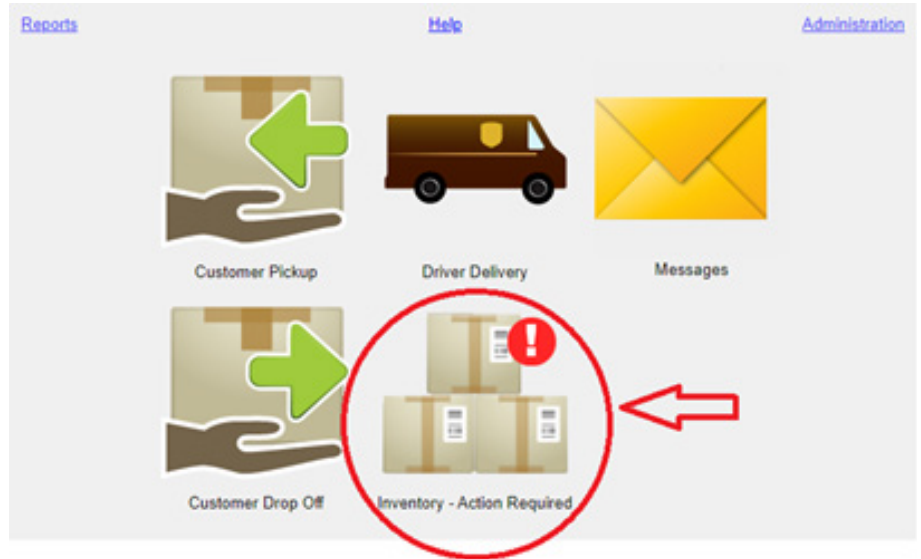
Source: <https://www.ups.com/us/en/help-center/sri/access-point-id-requirements.page>

AP Packages in 3 Easy Steps

Step #1

Return packages that “aged-out”

Check for Inventory items that Require Action. Packages that customers have neglected to pickup within 7 days need to be marked for UPS return. Simply select the packages with Status – “Ready for UPS” and click Return to UPS. Make sure your driver is aware of these packages when they come for pickup.



Step #2

Scan in Driver Deliveries

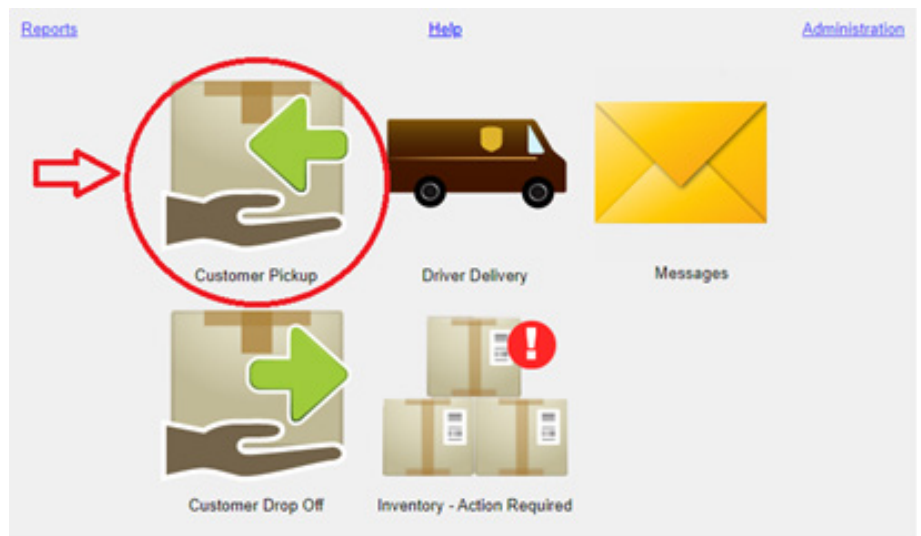
When your driver delivers an Access Point package, simply click the Driver Delivery button and scan the tracking number. This adds the package to your Inventory making it available for Customer Pickup.



Step #3

Scan out Customer Pickups

When a customer arrives to pickup their Access Point package, click the Customer Pickup option, select the package from your inventory list, scan the tracking number barcode, and follow the prompts to complete the transaction. The Pickup Summary screen will remind you, but be sure to verify your customer’s ID and click the appropriate Signature button to have the customer sign for the package.



Get Your Christmas Signs and Be Ready For Peak Shipping Season!



4 foot Horizontal
2 sided 48"W x 26"H
\$70.00 Regular price



2 foot Vertical
2 sided 24"W x 36"H
\$35.00 Regular price



Monitor Sign
1 sided 22"W x 15"H
\$32.00 Regular price

Decals

3 ft. Cabinet Decal
1 sided 36"W x 9"H
\$12.00 Regular price

Door Decal
8"W x 6"H
\$15.00 Regular price




6 ft Banner
1 sided 72"W x 17"H
\$60.00 Regular price

September Specials

Choose Your 2ft Sign

\$25⁹⁵ EACH

We DO NOT accept QR codes



At This Location

UPS Authorized Service Providers cannot accept QR codes. You may change your request from a QR code to a label for acceptance at this location.

ups Authorized Service Provider

Do you have a QR code for an Amazon return?


We are happy to take your return packages, however you must choose the option to print the label. There is an option to email the label so you can print anywhere. Just email the label to our store and we will print it for you.

This not only applies to Amazon returns but to others such as:

- Cell Phones (AT&T, Verizon, Sprint, etc.)
- Cable/Satellite (Comcast, Xfinity, Dish, DirectTV, etc.)

Anytime you need to return an item, be sure to ask for a shipping label instead of a QR code and we will be happy to assist you.

Already submitted a return using the QR Code? Log into your Amazon account and cancel the return using the QR Code. Go back and request the return with a UPS label. Email the label to our store and we will get it printed for you.



RECYCLING DROP-OFF

Bring us your used boxes and packing materials for recycling.



Ship and drop off packages here.



Authorized Service Provider

Ship, pick up and drop off packages here.



Authorized Service Provider

Indoor/Outdoor QR Code Signs
1 sided | 24"W x 36"H

Indoor/Outdoor Recycle Sign
1 sided
24"W x 36"H

Indoor/Outdoor UPS Sign
1 sided | 24"W x 36"H
AP or Non- AP

F.O.B. Greenville, TN

Scanner \$59⁹⁵
Regularly \$69.95



Stop manually entering tracking numbers! Save TONS of labor hours!

Lifetime warranty if used for your PEC Shipping Center

F.O.B. Greenville, TN

FREE Tape Gun

When you purchase \$75 or more of retail product.

Cannot be combined with other offers.



Tape not included.

F.O.B. Greenville, TN

Dell Desktop Computer

Refurbished
Windows 10 Pro
SSD – 237 GB
CPU – i5
RAM – 8 GB

\$379⁹⁵



Limit 2

90 days warranty if not used for PEC Shipping.

Lifetime warranty if used for your PEC Shipping Center

F.O.B. Greenville, TN

Toners

Buy 1 20% OFF Buy 2 25% OFF

Item Number	Fits Printer Model	Wholesale Price	3 Or More
TONRM102	HP M102	\$69.99 ea.	\$65.99 ea.
TONRM12W	HP M12W	\$39.99 ea.	\$35.99 ea.
TONRM15W	HP M15 & M29	\$34.99 ea.	\$30.99 ea.
TONR1012	HP 1012 & 1020	\$49.95 ea.	\$45.95 ea.
TONR1505	HP 1505	\$49.95 ea.	\$45.95 ea.
TONR1102	HP 1102	\$49.95 ea.	\$45.95 ea.
TONR2020	Samsung M2020	\$59.95 ea.	\$54.95 ea.
TONR2502	Pantum 2520	\$74.95 ea.	\$69.95 ea.

F.O.B. Greenville, TN



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SHIPPING & HANDLING POLICY - FREE SHIPPING on retail product orders of \$75 or more (does not include equipment or signs). **HANDLING FEE:** Orders less than \$75 are subject to a flat handling fee of \$9.95. **SHIPPING ON ALL EQUIPMENT & SIGNS:** All equipment, including computers, monitors, printers & scales, and all signs are shipped F.O.B. Greenville, TN and billed to your UPS Account.