

Thank you for calling Package Express Center - This is Stephanie - How may I help you?

For forty years, PEC has answered all calls live with the above greeting! You will not ever hear a busy signal, or be asked to leave a voicemail, and we will not put you on hold forever. My dad started this tradition when he was President of PEC Inc. and I have continued this practice - when I became President of PEC Inc. You own, run or work in a busy independent retail location and we realize you are busy, have other things to do and want to accomplish whatever you called in for. PEC strives to have whoever answer the PEC's 1-800-274-4732 number be able to answer ANY type of question you have. Sometimes this is not possible and we will have to transfer your call, or sometimes even call you back.

Many accounts are now emailing questions or asking for help via email at info@packageexpresscenters.com.

PEC has over a dozen customer service/technical support specialists that monitor this email address and replies are sent very swiftly. Of course, if it is PEC working for your store to help solve any issues or problems with UPS – these issues will take more time to work with UPS for you.

PEC will also send communiques via the email address we have on file for you store. If you are not getting these informational emails – please call us or email us at the PEC email address above to update your email address on file. PEC will also try to call stores to talk with owners, managers or the employees in charge of your PEC Center to update you, or to inform you of important information regarding your PEC account or UPS account.

Need anything from PEC answered or would like to email me? Stephanie@packageexpresscenters.com.

May15,2023

Dear UPS Access Point® Provider,

We are reaching out to emphasize the importance of following proper procedures for identity verification as required by the terms of your UPS Access Point location agreement. The procedures are a critical control to ensure that packages are provided to the proper recipients. Unauthorized parties may present fraudulent documents or identification in an attempt to obtain shipments belonging to others.

Any person requesting pickup of a package from a UPS Access Point location must present valid government-issued photo identification matching the recipient information on the shipment label.

Letters purporting to authorize release of a shipment or photocopies of government-issued identification are NOT APPROVED methods for package release; ONLY valid government- issued photo identification cards may be used to support proper package release.

Please visit this [link](#) to review further detail concerning the identification requirements for picking up a package at a UPS Access Point location. Also attached is a reference guide with further detail on package handling and release procedures.

Please share this communication with all employees at your UPS Access Point location. Your urgent attention to this matter is critical to protecting the interests of our customers.

Please contact the UPS Access Point Management Center, upsaccesspoint@ups.com, if you have any questions or concerns. Your continued partnership as a UPS Access Point location is appreciated.

Thank you,

UPSAccessPoint@Team
upsaccesspoint@ups.com
855-404-0585 option 3



Dirty Electronics Can Cause Huge Problems

Dusty and dirty electronics, such as computers, can cause a multitude of problems for both individuals and organizations. These problems range from decreased performance and efficiency to outright hardware failure. In this article, we will explore the consequences of having dirty electronics at work and why it is important to keep them clean.

1. Decreased Performance

When dust and debris accumulate inside a computer, they can obstruct the airflow and cause the internal components to heat up. This heat buildup can lead to decreased performance and efficiency, as the computer's hardware struggles to keep up with the demand. Over time, the heat can also cause damage to the internal components, leading to hardware failure.

2. Shortened Lifespan

Dust and debris can also cause premature wear and tear on a computer's internal components. The accumulation of dust can cause the fans and other cooling mechanisms to work harder, leading to increased wear and tear on these components. This can shorten the lifespan of the computer and lead to the need for costly repairs or replacements.

3. Increased Risk of Electrical Shorts

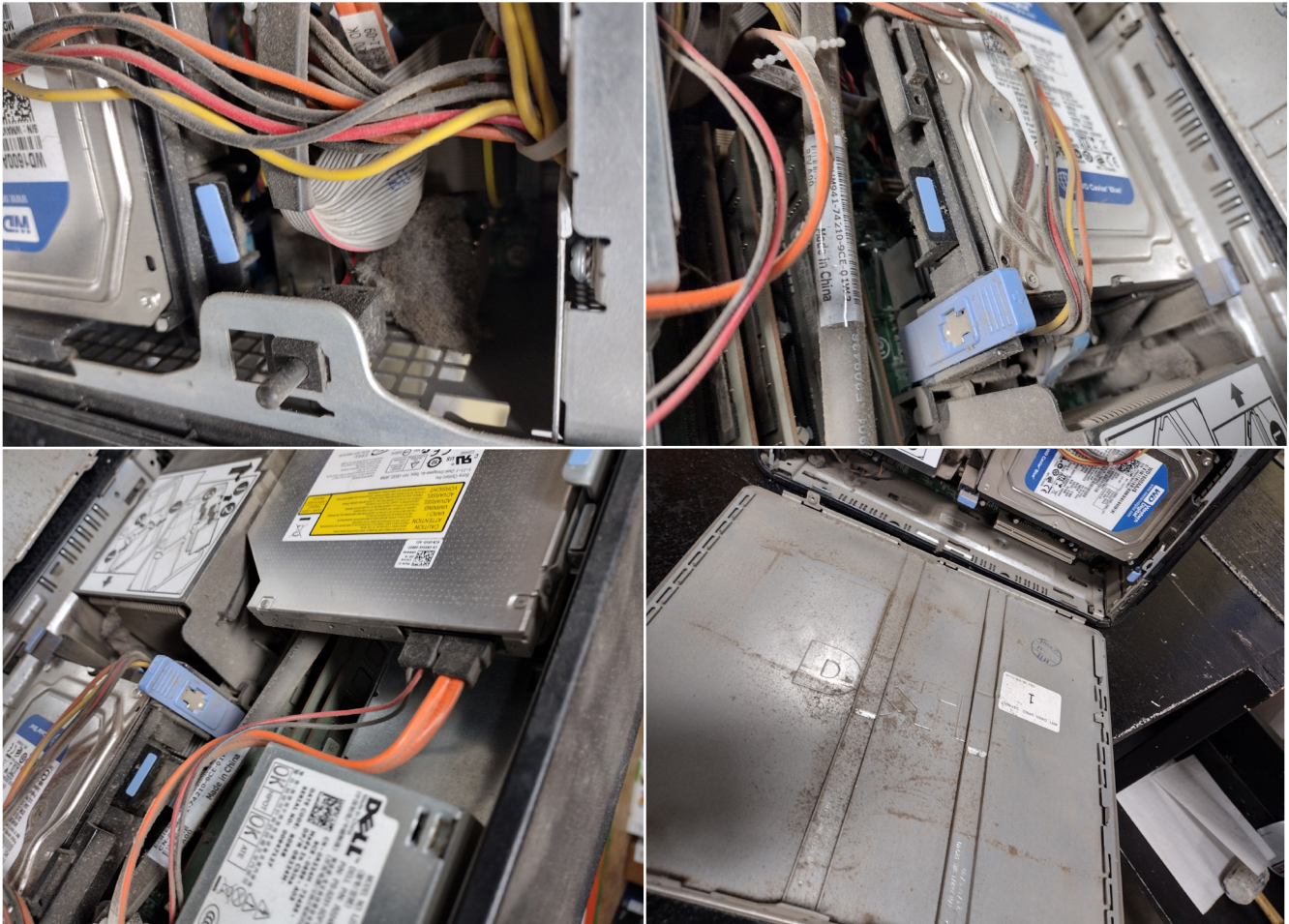
Dirt and debris can also increase the risk of electrical shorts in a computer. When dust accumulates on the circuit board, it can create a conductive layer that can cause electrical shorts and damage the internal components. In extreme cases, an electrical short can lead to a fire, which can pose a serious safety hazard.

4. Increased Risk of Data Loss

Dirty electronics also increase the risk of data loss. When a computer overheats or experiences hardware failure due to dust and debris, it can cause data loss or corruption. This can be especially problematic for businesses that rely on critical data to operate, as data loss can cause disruptions and downtime.

Overall, it is clear that keeping electronics clean is crucial for maintaining their performance, efficiency, and lifespan. This is especially important for businesses that rely on these devices to operate. By regularly cleaning electronics, individuals and organizations can avoid the negative consequences of dust and debris accumulation, while also promoting a healthier work environment.

Displayed in these photos are some of the actual computers we have received from PEC locations.





UPS Access Point® BYOD (Bring Your Own Device)



You have asked and we have heard you!

We have carefully reviewed all your feedback and implemented it into the new UPS Access Point® application.

You can now use your cell phone to connect with the UPS Access Point program.

Benefits:

The UPS application displays all your inbound & outbound packages, making it easier to manage your inventory.

The application enables you fast and reliable connectivity with the UPS network.

New enhancements include the ability to scan a barcode from a cell phone screen.

You can load the app onto multiple devices used in the store.

Benefits of switching over to BYOD:

Easy to use – use what you are comfortable using.

- The easiest device to use is your own device because you are used to it.
- The UPS Access Point application works seamlessly on all iOS and Android devices.
- Boost productivity by allowing employees to use devices they are comfortable using.
- Using BYOD allows you to serve multiple customers at the same time.
- You can install the UPS Access Point application on multiple devices and use it simultaneously.
- No need to wait to serve a customer until your colleague has completed scanning packages.
- Reduce lines in your shop and increase customers' satisfaction.

Supports sustainability:

Do you still have an old device laying around you don't use anymore?

- The UPS Access Point application supports many versions of iOS and Android.
- Give your old device a new life and use it to scan packages.

What does it take to get started?

System Requirements:	
Android:	iOS:
-Android 9 or later	-iOS 13 or later
-Screen size 4.7" or greater	-iPhone 7/ iPad 5 or later

Are you ready to start using BYOD?

- Let your Access Point Representative know.

June Specials

Choose Your Banner

NOW only
\$32⁹⁵ EACH



ups Ship and drop off packages here.
 Authorized Service Provider

ups **Now Access Point Location**
 Ship, pick up and drop off packages here
 UPS Authorized Service Provider

ups Ship, pick up and drop off packages here.
 Authorized Service Provider

All Banners are 72"W x 17"H and indoor/outdoor

Your Choice \$24⁹⁵ EACH

We DO NOT accept QR codes

At This Location

UPS Authorized Service Providers cannot accept QR codes. You may change your request from a QR code to a label for acceptance at this location.

ups Authorized Service Provider

Do you have a QR code for an Amazon return?

We are happy to take your return packages, however you must choose the option to print the label.

There is an option to email the label so you can print anywhere. Just email the label to our store and we will print it for you.

This not only applies to Amazon returns but to others such as:

- Cell Phones (AT&T, Verizon, Sprint, etc.)
- Cable/Satellite (Comcast, Xfinity, Dish, DirecTV, etc.)

Anytime you need to return an item, be sure to ask for a shipping label instead of a QR code and we will be happy to assist you.

Already submitted a return using the QR Code? Log into your Amazon account and cancel the return using the QR Code. Go back and request the return with a UPS label. Email the label to our store and we will get it printed for you.

Indoor/Outdoor QR Code Signs

1 sided | 24"W x 36"H | \$39.95 Regular price

Scanner \$59⁹⁵



Regularly \$69.95

Stop manually entering tracking numbers! Save TONS of labor hours!

Lifetime warranty if used for your PEC Shipping Center

Dell Desktop Computer

Refurbished
Windows 10 Pro
 SSD – 237 GB
 CPU – i5
 RAM – 8 GB

\$369⁹⁵



90 days warranty if not used for PEC Shipping.
 Lifetime warranty if used for your PEC Shipping Center

Toners

20% off ANY toner

Item Number	Fits Printer Model	Wholesale Price	3 Or More
TONRM102	HP M102	\$69.99 ea.	\$65.99 ea.
TONRM12W	HP M12W	\$39.99 ea.	\$35.99 ea.
TONRM15W	HP M15 & M29	\$34.99 ea.	\$30.99 ea.
TONR1012	HP 1012 & 1020	\$49.95 ea.	\$45.95 ea.
TONR1505	HP 1505	\$49.95 ea.	\$45.95 ea.
TONR1102	HP 1102	\$49.95 ea.	\$45.95 ea.
TONR2020	Samsung M2020	\$59.95 ea.	\$54.95 ea.
TONR2502	Pantum 2520	\$74.95 ea.	\$69.95 ea.

F.O.B. Greenville, TN



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SHIPPING & HANDLING POLICY - FREE SHIPPING on retail product orders of \$75 or more (does not include equipment or signs). **HANDLING FEE:** Orders less than \$75 are subject to a flat handling fee of \$9.95. **SHIPPING ON ALL EQUIPMENT & SIGNS:** All equipment, including computers, monitors, printers & scales, and all signs are shipped F.O.B. Greenville, TN and billed to your UPS Account.